



IMPORTANT INFORMATION ABOUT ACTIVATING YOUR 2021 SEASON PASS(ES)

A step-by-step guide to setting up your Season Pass(es)

Step 1:

- A. Visit www.drytownwaterpark.com and select “Season Pass Login” in the top right-hand corner.
- B. Sign in with the email address and one time password that was sent to you by our Aluvii Ticketing system or click on “Forgot Password” to re-set.

Step 2:

- C. Once signed into the portal, on the main dashboard select “Manage Account.”
- D. Verify all account information to ensure it is accurate.

Step 3:

- E. Click on “Manage Members” and select the account member you want to edit.
- F. Click on the camera button and upload Season Pass holder photo*.

***Please carefully read the Photo Requirements below prior to uploading!!!**

Photo Requirements:

1. Photo must be of the Season Pass holder only.
2. Portrait-style photo showing full front view of your head and shoulders.
3. No group pictures, hats, sunglasses, or filters.
4. Use a plain, contrasting background.
5. SMILE! =)

YOUR SEASON PASS IS NOT VALID WITHOUT A PHOTO!

To Access your 2021 Season Pass

1. In the member portal on the main dashboard click on “Digital Passes.”
2. Present your Season Pass(es) at the main gate via a mobile device or printed card
ALONG WITH A VALID 1 DAY DATE SPECIFIC RESERVATION TICKET. ADMISSION WILL BE DENIED WITHOUT A RESERVATION TICKET. SEE RESERVATION TICKET INSTRUCTIONS.

If you would like a printed 2021 DryTown Water Park Season Pass Card, you may visit the Town Hall Office Monday through Thursday from 11 am to 4 pm currently.

Should you have any questions or require assistance please contact the main office at drytown@cityofpalmdale.org or (661) 267-6161.